



GM

Getting to Know Your 2004 Grand Prix



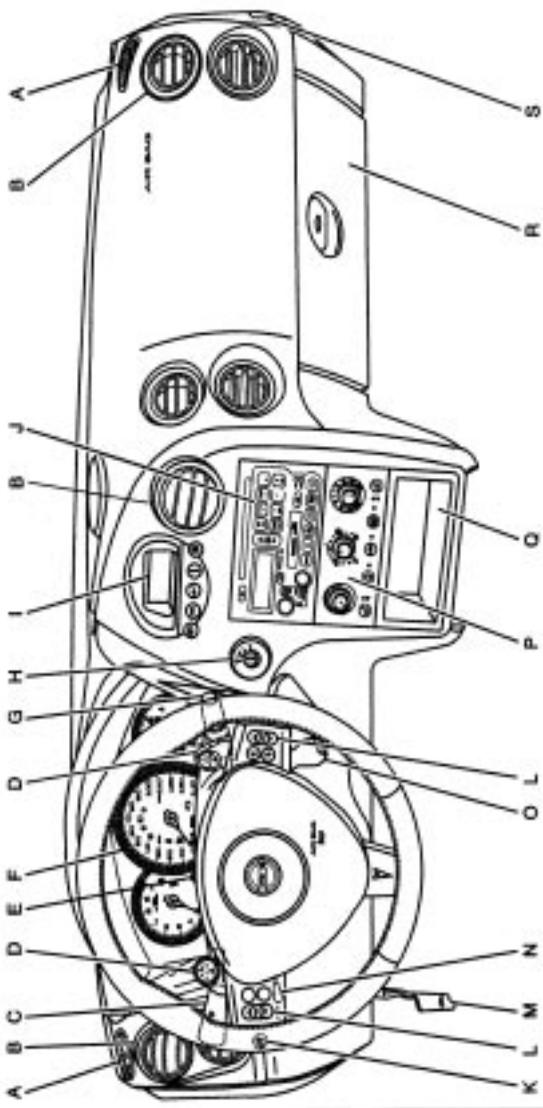
Congratulations on your purchase of a Pontiac Grand Prix. Please read this information and your Owner Manual to ensure an outstanding ownership experience. Note that your vehicle may not include all of the features described in this booklet. Place this booklet in your Owner Manual portfolio for easy reference.

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Instrument Panel



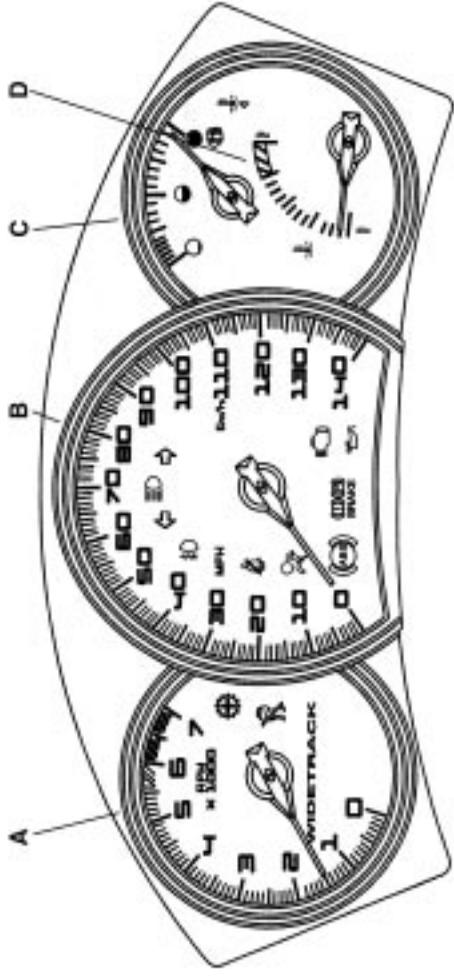
- A. Side Window Defogger Outlets
- B. Instrument Panel Outlets
- C. Turn Signal/Multifunction Lever
- D. TAPshift Control
- E. Hazard Warning Button
- F. Instrument Panel Cluster
- G. Windshield Wiper Control

- H. Ignition
- I. DIC/Trip Computer
- J. Audio System
- K. Interior Lamps Brightness Control (Behind Steering Wheel)
- L. Audio Controls
- M. Hood Release

- N. Tilt Steering Wheel Lever (on Steering Column)
- O. Cruise Control
- P. Climate Controls
- Q. Storage Area
- R. Glove Box
- S. Instrument Panel Fuse Block

See Section 3 of your Owner Manual.

Instrument Panel Cluster



Your vehicle's instrument panel is equipped with this cluster or one very similar to it. The instrument panel cluster includes these key features:

- A. Tachometer
 - B. Speedometer
 - C. Fuel Gauge
 - D. Engine Coolant Temperature
- IMPORTANT:** The instrument panel cluster is designed to let you know of many important aspects of your vehicle's operation. It is important to read your Owner Manual and become familiar with the information that is being relayed to you by the cluster's lights, gauges and indicators, and what action can be taken to ensure safety and to prevent damage.
- See Section 3 of your Owner Manual.**

Notes: The instrument panel cluster is not equipped with an odometer. The odometer is located in the DIC or Trip Computer. A kilometer scale can be accessed using the "i" button on the DIC or Trip Computer. See the "DIC/Trip Computer" section in the booklet for instructions on displaying the odometer.

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Daytime Running Lamps (DRL)

Daytime Running Lamps make it easier for others to see the front of your vehicle during the day by lighting the amber lamps located in the lower front fascia. (Always turn on the regular headlamp system when it is needed.)

You can turn off the DRL by rotating the multifunction switch to the full-down position. Rotate up to AUTO position for front lights to come back on.

See Section 3 of your Owner Manual.

Turn Signal/Multifunction Lever

The Turn Signal/Multifunction Lever on the left side of the steering column controls:

- Turn and lane-change signals
- Headlamps or DRL
- Headlamp High/Low Beam-Changer (push forward for high beams; pull back and hold for flash-to-pass feature). A  symbol on the instrument cluster illuminates when high beams are on
- Side Marker/Tail/License Plate Lamps
- Instrument Panel Lamps



- Fog Lamps (will not light when headlamp high beams are on)

-  The exterior lamps control can be turned to four positions by rotating the outer stalk.
-  Turn the outer portion of the control with this symbol and stop at the desired lighting position.
-  Turning to this position turns off all lamps except the Daytime Running Lamps (DRL).

AUTO With the switch rotated to this position, the headlamps will turn on and off automatically, depending on available light outside the vehicle.

-  In this position, the parking lamps are illuminated.
-  With the switch in this position, the headlamps, side marker lamps, tail-lamps, license plate lamps and instrument panel lamps are illuminated.

Fog Lamps: Turn the middle band with the  symbol and stop at the  icon to turn on the fog lamps. This symbol will also illuminate on the instrument panel cluster. Turn to the  icon to turn them off.

Note: The fog lamps must be turned on each time the engine is started.

See Section 3 of your Owner Manual.

Windshield Wipers & Washers

The lever on the right side of the steering column operates the windshield wipers.



Set controls to the following desired position:

-  Off: Rotate the outer ring to this position
-  Delay: Set lever to this position to delay between wipes; turn the delay adjustment band to set the delay length
-  Delay Adjustment: Rotate the band to set the length of the delay. The windshield wiper lever must be in the delay position for this feature to work
-  Low Speed: Place the lever in this position for slow, steady wiping
-  High Speed: Place the lever in this position for quick wiping cycles

Note: Approximately 20 seconds after the windshield wipers begin to operate, the exterior and instrument panel lights will come on and the DIC display will dim. Approximately 10 seconds after the wipers are turned off, the exterior and instrument panel lights go off and the DIC display will brighten. At this point always make sure that you have appropriate lighting for the current driving conditions.

The windshield washer button is located on the end of the windshield wiper lever. Press the button with the  symbol to

wash the windshield. If your vehicle is low on washer fluid, the Check Washer Fluid message will appear on the Driver Information Center (DIC) display.

See **Section 3 of your Owner Manual.**

Cruise Control

Use the Cruise Control function for steady driving on relatively straight, uncrowded roads. It is located below the windshield washer control on the right side of the steering column.



The symbols function as follows:

- CANCEL ▼ Cancel/Cruise
-  On/Off
- RES +▲ Resume/Accelerate
- SET -▼ Set/Decelerate

When Cruise Control is in use, the  symbol and the CRUISE SET message momentarily appears in the Driver Information Center (DIC).

See **Section 3 of your Owner Manual.**

Cabin Air Filter

Located inside the vehicle's heating and air conditioning housing, the cabin air filter reduces dust, pollen, smoke and other contaminants within the vehicle cabin. A reduction in the amount of airflow coming from the heating and air conditioning outlets could indicate a dirty cabin air filter.

Climate Controls

The climate control system regulates the heating, cooling and ventilation of your vehicle. Film valve technology allows this unit to produce sufficient airflow without excessive noise.



Modes

The climate control system includes five primary modes:

- 1. Vent:** Directs air to the instrument panel outlets.
- 2. Bi-Level:** Directs half of the air to the instrument panel outlets and the remaining air to the floor outlets.
- 3. Floor:** Directs most of the air to the floor outlets with some air directed to the outboard outlets (for the side windows) and some air to the windshield.
- 4. Floor/Defog:** Directs air equally between the windshield and the floor outlets.
- 5. Defrost (Front):** Directs most of the air to the windshield and the side outlets with some air directed to the floor outlets.

The mode functions can be “blended” by pointing the knob to one of the white dots shown between the main modes.

The center air outlet, next to the DIC or Trip Computer, is the largest outlet and will flow the most air versus the other outlets.

See **Section 3 of your Owner Manual.**

DIC/Trip Computer

Shown to the right is a table that lists the functions for the DIC and Trip Computer.

	Function	Usage	
		DIC	Trip Computer
1	Driver Warning Messages	x	x
2	Infotainment Messages		x
	<i>Primary Menu Group</i>		
3	Language Selection	x	x
4	English/Metric Units Selection	x	x
5	Day & Date	x	x
6	Gear Shift Indicator (PRNDL)	x	x
7	8 Point Compass		x
8	Outside Air Temperature		x
9	Oil Reset	x	x
10	Tire Pressure & Reset	x	x
11	Personalization Settings	x	x
	<i>Trip & Odometer Group</i>		
12	Total Odometer	x	x
13	Trip Odometer A & B	x	x
14	Average Speed		x
15	Elapsed Time		x
	<i>Fuel Group</i>		
16	Average Fuel Economy		x
17	Instantaneous Fuel Economy		x
18	Range Remaining		x
	<i>Gauges Group</i>		
19	Oil Life Remaining		x
20	Transmission Fluid Temperature		x
21	Battery Voltage		x
22	Engine Hours		x

Getting to Know Your **2004 Grand Prix**

The base DIC has three buttons: **Trip/Odometer**, **Set/Reset** and **Display/Personal Programming**. The optional five-button Trip Computer adds a **Gauges** button to the far left and a **Fuel** button to the far right.



(Trip Computer Shown)

 Pressing the **Gauges** button *on the optional Trip Computer* accesses these modes:

- Oil Life Remaining in %
- Transmission Fluid Temperature
- Battery Voltage
- Engine Hours
- Engine Boost (supercharged engine only)

 Pressing the **Trip Odometer** button *on either the DIC or optional Trip Computer* accesses these modes:

- Vehicle Odometer
- Trip Distances (Trip A and Trip B)

In addition, pressing the **Trip/Odometer** button *on the Trip Computer* accesses these modes:

- Average Speed
- Elapsed Time

 Pressing the **Set/Reset** button *on either the DIC or Trip Computer* will set or reset a menu item when using the Trip/Odometer or Display/Personal Programming modes.

 Pressing the **Display/Personal Programming** button *on either the DIC or Trip Computer* accesses these modes:

- Date
- Language (English/French/Spanish)
- Display Units (English/Metric)
- Daytime Display Enhancement (black font on red background)
Note: If the red background is selected during the day, the display will switch over to red on black for nighttime use.
- Engine Oil Monitor
- Tire Inflation Monitor
- Compass Setting (Trip Computer only)
- Personalization Settings
 - Exterior Lighting Delay
 - Interior Lights When Door Is Closed
 - Interior Lights When Key Is Removed
 - Auto Door Lock
 - Auto Door Unlock
 - Auto Door Lock On
 - Delayed Locking
 - Remote Locks Feedback
 - Theft Deterrent
 - Key Cylinder Disarm
 - Lock Switch Arm
 - Display Off

 Pressing the **Fuel** button *on the Trip Computer* accesses these modes:

- Average Economy
- Instant Economy
- Range

Refer to your Owner Manual for a listing of DRIVER WARNING MESSAGES and INFOTAINMENT MESSAGES. The DRIVER WARNING MESSAGES provide critical information to prevent damage to your vehicle. It is IMPORTANT to read your Owner Manual and become familiar with the information displayed and what action to take to ensure safety and to prevent damage.

See Section 3 of your Owner Manual.

Audio System

Controls:

PWR (POWER)

VOL (VOLUME)

SCV (SPEED-COMPENSATED VOLUME)

RCL (RECALL) — Toggles between radio station setting and time; gets messages from XM Satellite Radio Subscription Service

BAND (AM/FM OR XM SATELLITE RADIO SUBSCRIPTION SERVICE)

TUNE

SEEK AND SCAN

STATION PRESETS

TONE (BASS/TREBLE)

EQ (EQUALIZER)

BALANCE/FADE (SPEAKER ADJUSTMENT)

PROG TYPE (PTY) — Use to select a preferred program category (Talk, Country, Rock, etc.) for FM or XM stations with a Radio Data System (RDS)

INFO (INFORMATION) — Receives text messages transmitted by FM stations with RDS

TRAF (TRAFFIC) — Indicates whether the tuned station provides traffic reports (or finds one that does), and can be set to interrupt other radio station settings, XM programs or CDs when a traffic report is broadcast



Cassette and CD Player Controls:

-  (FORWARD)
RDM 3 (RANDOM)
 (REVERSE)
EQ (EQUALIZER)
SEEK/SCAN
RCL (RECALL)
BAND — Press to listen to the radio when a tape or CD is playing
CD TAPE — Press to switch between a tape and CD when the radio is playing
 (EJECT)
 (TAPE SIDE)

Loading the 6-Disc CD Changer

This compact disc player will hold up to six discs. To insert one disc, do the following:

1. Turn the ignition on.
2. Press and release the LOAD side of the LOAD CD button.
3. Wait for the light, located to the right of the slot, to turn green.
4. Load a disc. Insert the disc partway into the slot, label side up. The player will pull the disc in.

To insert multiple discs, do the following:

1. Turn the ignition on.
2. Press and hold the LOAD side of the LOAD CD button for two seconds. You will hear a beep and then the light, located to the right of the slot, will begin to flash.
3. Once the light stops flashing and turns green, load a disc.

Insert the disc partway into the slot, label side up. The player will pull the disc in.

Once the disc is loaded, the light will begin flashing again. Once the light stops flashing and turns green, you can load another disc. Do not try to load more than six discs.

XM Satellite Radio Service (USA Only)

XM is a continental U.S.-based satellite radio service that offers 100 coast-to-coast channels including music, news, sports, talk and children's programming.

XM provides digital quality audio and text information, including song title and artist name. A service fee is required in order to receive the XM service.

For more information, contact XM at www.xmradio.com or call 1-800-852-XMSM (9696).

Steering Wheel Controls:

-  **SEEK**
 **BACK 1 TRACK**
 **FORWARD 1 TRACK**
BAND (AM/FM/XM)
1-6 (Scan radio presets on the selected band)
 **MUTE**
 **PLAY CD / CASS**
 **VOLUME**

Door Chime Loudness

You can adjust the loudness of the door chime that occurs with certain functions in your Grand Prix. With the ignition ON, and the radio OFF, press and hold the #6 button on the radio. The radio will display either a LOUD or NORMAL readout. Hold the button until the setting changes. The button must be released and pressed again each time you want to change the volume.

See Section 3 of your Owner Manual.

TAPshift® Manual Performance Shifter



Models with TAPshift® can be manually shifted by following the instructions below.

Manual (M)

Placing the console shifter in the “M” (Manual) position allows the driver to shift gears by using the TAPshift® paddles located on the steering wheel.

Push either paddle once to upshift to the next gear. Pull either paddle once to downshift to the next gear. The command gear will be displayed in the Driver Information Center (DIC) and also in the Head-Up Display (HUD).

While Driving

If the Manual position is selected while driving, the gear that the vehicle is in will be displayed. If the current vehicle speed is too high when requesting a lower gear, the downshift will not occur and a chime will indicate that the requested gear was denied.

If the current vehicle speed is too low when requesting a higher gear, the upshift will not occur and a chime will indicate that the requested gear was denied. As the vehicle slows to a stop, the transmission will automatically shift down to first gear.

Starting From a Stop

The vehicle will automatically be in first gear as it comes to a stop or when initially started up in the Manual mode. The vehicle may be started in second gear from a stop. A second gear start may be used for starting on slippery roads.

Commanding the vehicle to start up in third gear will not occur and a chime will indicate that the request was denied. As vehicle speed increases, it will not automatically upshift. It will stay in either first or second gear (if second gear was selected) until the paddle is pushed to upshift. As the engine speed increases during full-throttle acceleration, the “upshift” light/symbol will illuminate on the DIC/Trip Computer and HUD, indicating that the paddle should be pushed to upshift. If the upshift is not commanded by pushing the paddle, the vehicle speed will be limited in order to protect the engine.

See Section 2 of your Owner Manual.

Head-Up Display (HUD) Center Console Controls

The ignition must be in the RUN position for HUD to be activated. Anytime HUD is activated, a Grand Prix icon (GP) will be displayed. The icon will remain on for anywhere from 4 seconds to 2 minutes depending on the ambient temperature of the system. When the icon disappears, HUD will display the format screen activated during the last RUN ignition cycle.

The HUD displays vital information "through" the windshield, eliminating the need for the driver to look away from the road. The information will appear to be a virtual image located at the front of the vehicle.

HUD displays can be displayed in English or Metric units and in English, French or Spanish language. Your choice can be selected through the vehicle's Driver Information Center. Refer to your Owner Manual for the procedure.



The HUD control switch is located in the center console next to the gear shifter.

Intensity

When the circle in the outer ring is at the upper arrow, the HUD will be turned off. Rotate the ring to the right to turn the HUD on and increase the intensity of the display to full brightness. The HUD system will automatically brighten or dim as the ambient light increases or decreases.

Position

Press the UP/DOWN switches to move the display within a limited range to the desired viewing position.

Formats

Press the center "page" button to cycle through the three available HUD formats.

Note: Certain HUD information that is always active will shrink or move when other information is activated. This information may also include an ISO symbol (registered with the International Organization for Standardization) representing the active function or feature.

Format One

Format One will display the following information for the approximate time indicated.

1. **Vehicle speed** – always.
2. **High beam indicator** – when active.
3. **Turn signals** – when active.
4. **8-position compass** – normally. Replaced by Nos. 8 through 17.
5. **Secondary PRDNL** – normally. Replaced by Nos. 8 through 17.
6. **Outside air temperature** – normally. Replaced by Nos. 8 through 17.

7. **Tap Up/Down Gear position & Upshift ISO** – displayed in place of PRNDL when in TAPshift mode. Upshift ISO displays when commanded by driving conditions. Replaced by Nos. 8 through 17.
8. **Radio Station Frequency** – 6 seconds when station is changed. Not displayed when tune knob on XM Satellite Radio is used.
9. **Single CD: track number with corresponding ISO symbol** – 6 seconds when CD is loaded into radio or CD is started.
10. **Multiple CD: disc number and track number with corresponding ISO symbol** – 6 seconds under same conditions as No. 9 or when changer switched CD.
11. **Cassette Active with corresponding ISO symbol** – 6 seconds when player is started.
12. **Check Trip Computer** – 4 seconds when warning is displayed in DIC, then every 10 minutes until warning is acknowledged or cleared by vehicle.
13. **Cruise Set with corresponding ISO symbol** – 4 seconds when system is activated or set speed is changed.
14. **Traction Control Active with corresponding ISO symbol** – when system is engaged, or 4 seconds, whichever is greater.
15. **Traction Control Off with corresponding ISO symbol** – 4 seconds when system is turned off.
16. **Stability Control Active with corresponding ISO symbol** – when system is engaged, or 4 seconds, whichever is greater.
17. **Stealth Mode Off with corresponding ISO symbol** – 4 seconds when

entering Format One from Format Three. HUD will command the cluster to turn on gauge illumination.

Format Two

With the exception of the compass and outside temperature information, Format Two will display the same information, and will function the same, as Format One.

Format Three

This format is only available when the instrument panel lighting is on. When entering Format Three, **Stealth Mode ON** will display for about 4 seconds. HUD will command the cluster to turn off the gauge illumination. Format Three will display the same information, and will function the same, as Format One.

See Section 3 of your Owner Manual.

Parking Brake Operation

To Set: The parking brake pedal is located to the left of the brake pedal.



To set it, hold down the regular brake pedal with your right foot, and then push down on the parking brake pedal with your left foot.

To Release: Repeat the same procedure as for setting the parking brake and lift your left foot first.

See Section 2 of your Owner Manual.

Remote Trunk Release



Press the power door lock button on either front door to the “unlock” position for **three seconds** to unlatch the trunk from inside the vehicle. The vehicle must be in “PARK” to release the trunk.

See Section 2 of your Owner Manual.

Hood Release



To open the hood, pull the hood release located near the parking brake pedal



near the vehicle's driver door. At the front of the vehicle, release the secondary hood latch, located near the center front of the engine compartment, by moving it to the right. Lift the hood.

See Section 5 of your Owner Manual.

Accessory Power Outlets

Two 12-volt accessory outlets are included for convenient use of electrical accessories such as cell phones and CD players. One outlet is located on the center console to the left of the cupholders, and the other is located inside the console.

A cigarette lighter element is available for your vehicle. Contact your dealership's service department if you wish to have it installed.

Notice: Adding some electrical equipment to your vehicle can damage it or keep other things from working as they should. This would not be covered by your warranty. Check with your dealer before adding electrical equipment, and never use anything that exceeds the amperage rating.

See Section 3 of your Owner Manual.

Power Seat



The power seat adjustment control is located on the outboard side of the driver's seat.

Seat Adjustments:

- Slide the control toward the front or rear to move the seat forward or rearward
- Slide the control up or down to raise or lower the seat cushion
- Slide the front part of the control up or down to raise or lower the front section of the seat
- Slide the rear part of the control up or down to raise or lower the rear portion of the seat



Power Lumbar Adjustment

The power lumbar control lets you adjust the amount and location of support in the lower seatback. The four-way control is located on the outboard side of the seat cushion.

See Section 1 of your Owner Manual.

Heated Seats



Buttons to activate one of two heat settings for front heated seats are located on the climate control panel. The button to control the driver's seat heat setting

is located on the bottom-left side of the panel. The button for the front passenger seat is on the bottom-right side of the climate control panel. Push the button once for the high heat setting (both indicator lights next to the button will come on). Press the button twice for a lower heat setting (only the bottom indicator light will come on). Push the button a third time to turn off the heat.

The ignition must be on for the feature to operate.

See Section 1 of your Owner Manual.

Fold-Flat Front Passenger Seat



With the front passenger seat folded flat and used in combination with the utility offered by the 60/40 split-folding rear seat and trunk, the 2004 Grand Prix can handle narrow cargo up to nine feet long.

Before you fold the seatback, ensure the seatback is in the third recline detent.

To fold the seatback forward, pull up the lever in the middle of the seatback and push the seat forward until it lays flat. To restore the seat to its upright position, pull up on the lever in the middle of seatback, pull the seatback up and ensure that it locks into place.

See Section 1 of your Owner Manual.

Split-Folding Rear Seat

You can fold down either side or both sides of your rear seatback for more cargo space.

To lower the rear seatback, follow these steps:

Pull forward on the seatback tabs located on the outboard side of the backseat cushion to fold the seatback down.

See Section 1 of your Owner Manual.

Wide-Opening Rear Doors

The rear doors swing open in three increments to a total of 82 degrees. This makes loading larger boxed objects such as a new TV or stereo easier and accommodates many items that are too large for the trunk opening. Additional physical effort may be needed to open the doors to their widest point.

Dual Stage Frontal Air Bags

Dual stage frontal air bags for the driver and right front passenger adjust the amount of restraint in relation to the severity of an impact. For moderate impacts, the air bags deploy at a level less than full deployment. For more severe frontal impacts, full deployment occurs.

See Section 1 of your Owner Manual.

Side Impact Air Bags

The optional side impact air bag for the driver and the person seated directly behind the driver is located in the roof above the side windows. The side impact air bag location for the front passenger and the person seated directly

behind the front passenger is similar. They are designed to inflate in moderate to severe side crashes and only on the side of the vehicle that is struck.

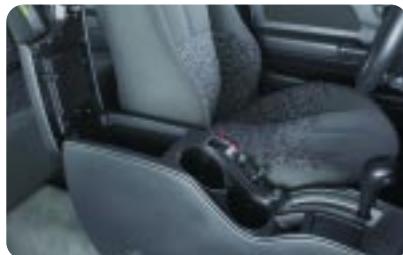
See Section 1 of your Owner Manual.

Storage Areas

Two-Tier Glove Box: A two-tier glove box provides separate storage for important documents and other items.

Center Console:

The center console contains an armrest storage area with two cupholders and



CD/cassette storage. An open storage compartment is in front of the ashtray, and behind the ashtray there may be a smaller compartment.

Overhead Console: The overhead con-



sole has two reading lamps that can be turned on and off by pressing the sides of each lens.

Vehicles without a sunroof have a sunglasses storage compartment at the rear of the console. Press the release latch forward and pull the compartment down to open.

Front Seat Storage Net: A storage net on the back of the front passenger seat holds small items or documents.



Cargo Nets: The area behind the trunk's passenger side wheel well has an open storage compartment with an expandable net to hold various size items. Some models also have a hard cover for this compartment. In addition, on most models there is an "envelope"-style cargo net that can be attached from side-to-side for groceries, opened up to cover/restrain larger items to the cargo floor or stored under hooks on the plastic rear panel to keep it out of the way.

Reversible Cargo Mat:

The reversible cargo mat located in the vehicle trunk is carpeted on one side and vinyl-coated on the other for easy cleanup.

See Section 2 of your Owner Manual.

StabiliTrak® Sport System (optional)

StabiliTrak® Sport, a computer-controlled, vehicle stability enhancement system, assists with vehicle directional control in difficult driving conditions. When the computer senses a discrepancy between the direction in which the vehicle is being steered and its actual path, it selectively applies brake pressure to any one of the vehicle's brakes to help steer in the direction you have selected. For this application, StabiliTrak® Sport is tuned to maintain both safety and the capacity for performance driving without premature intervention.

Because of this design enhancement, StabiliTrak® Sport is full-time and cannot be turned off by the driver.

See Section 4 of your Owner Manual.

Full-Function Traction Control

Grand Prix models with supercharged engines have a traction control system that limits wheelspin when it senses that one or both front wheels are spinning or beginning to lose traction. The system controls this wheelspin by applying the front brakes and reducing engine power.

The system can be disabled by pressing the "TC" button located on the console if you become stuck in the sand, mud or snow and rocking the vehicle is necessary.

See Section 4 of your Owner Manual.

Enhanced Traction System (ETS)

Grand Prix models equipped with the 3800 V6 engine and antilock brakes have an Enhanced Traction System (ETS) that works to limit wheelspin.



When the system senses that one or both front wheels are spinning or beginning to lose traction, it reduces engine power and may also upshift the transaxle to further reduce spin. The system can be disabled by pressing the "TC" button located on the console if you become stuck in sand, mud or snow and rocking the vehicle is necessary.

See Section 4 of your Owner Manual.

Fuel

Regular unleaded fuel is recommended for non-supercharged Grand Prix models. Premium unleaded fuel is recommended for supercharged models, but is not required. Note that using regular unleaded fuel in a supercharger-equipped model will reduce engine power output, but will not harm the engine.

See Section 5 of your Owner Manual.

Fuel Tank Cap

After fueling, ensure that the fuel tank cap is installed correctly and tightly. Tighten the cap clockwise until at least three (3) "clicks" are heard. If it is loose or missing, the malfunction indicator lamp will light steadily. If a loose gas cap is the cause, a few driving trips after re-tightening should cause the light to go out. If the light remains on, have the vehicle serviced.

See Section 5 of your Owner Manual.

Roadside Assistance Program

Security While You Travel

1-800-ROADSIDE (1-800-762-3743)

As the proud owner of a new Pontiac vehicle, you are automatically enrolled in the Pontiac Roadside Assistance program. This value-added service is intended to provide you with peace of mind as you drive in the city or travel the open road.

Pontiac's Roadside Assistance toll-free number is staffed by a team of technically trained advisors, who are available 24 hours a day, 365 days a year. We take anxiety out of uncertain situations by providing minor repair information over the phone or making arrangements to tow your vehicle to the nearest Pontiac dealer.

We will provide the following services for 3 years/36,000 miles (60,000 km), at no expense to you:

- Fuel delivery
- Lock-out service (identification required)
- Tow to nearest dealership for warranty service
- Change a flat tire
- Jump starts

We have quick, easy access to telephone numbers of the following additional services depending on your needs:

- Hotels
- Glass replacement
- Tire repair facilities

- Rental vehicle or taxis
- Airports or train stations
- Police, fire departments or hospitals

In many instances, mechanical failures are covered under Pontiac's comprehensive warranty. However, when other services are utilized, our advisors will explain any payment obligations you might incur.

For prompt and efficient assistance when calling, please provide the following information to give the advisor:

- Location of vehicle
- Telephone number of your location
- Vehicle model, year and color
- Mileage of vehicle
- Vehicle Identification Number (VIN)
- Vehicle license plate number

Pontiac reserves the right to limit services or reimbursement to an owner or driver when, in Pontiac's judgment, the claims become excessive in frequency or type of occurrence.

My GMLink

The Pontiac Owner Center at My GMLink is a complimentary service for Pontiac Owners, a one-stop resource to enhance your Pontiac ownership experience. Exclusive member benefits include online service reminders, vehicle maintenance tips, online owner manual, special privileges and more. Sign up today at www.mygmlink.com.

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