

**GM**

Getting to Know Your 2004 *Impala*

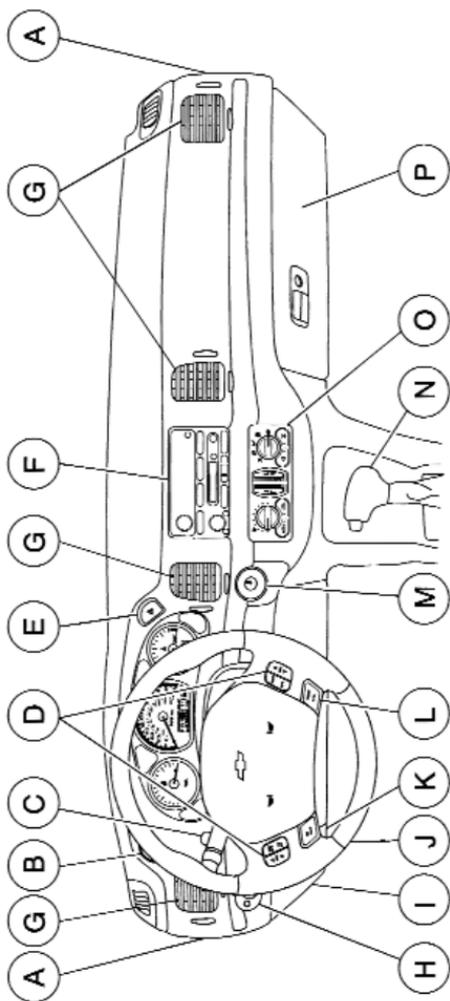


Congratulations on your purchase of a Chevrolet Impala. Please read this information and your Owner Manual to ensure an outstanding ownership experience. Note that your vehicle may not include all the features described in this booklet. Place this booklet in your Owner Manual portfolio for easy reference.

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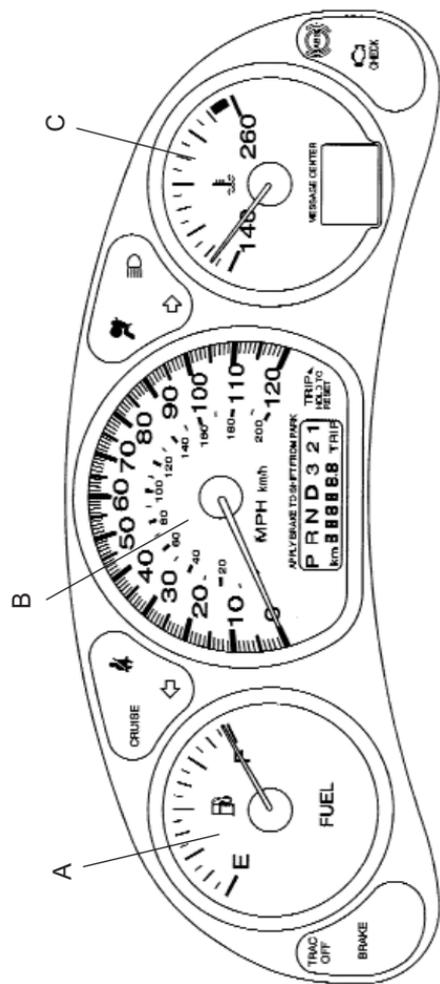
Instrument Panel



- A. Instrument Panel Fuse Block
- B. Traction Control On/Off Button (if equipped)
- C. Multifunction Lever
- D. Audio Steering Wheel Controls
- E. Hazard Warning Flashers Button
- F. Audio System
- G. Air Vent
- H. Exterior Lamps Control
- I. Remote Trunk Release Button
- J. Tilt Steering Wheel Lever
- K. Hood Release
- L. Steering Wheel Cruise Control (if equipped)
- M. Ignition Switch
- N. Center Console Shift Lever (if equipped)
- O. Climate Controls
- P. Glove Box

See Section 3 of your Owner Manual.

Instrument Panel Cluster



(Impala Sedan Model)

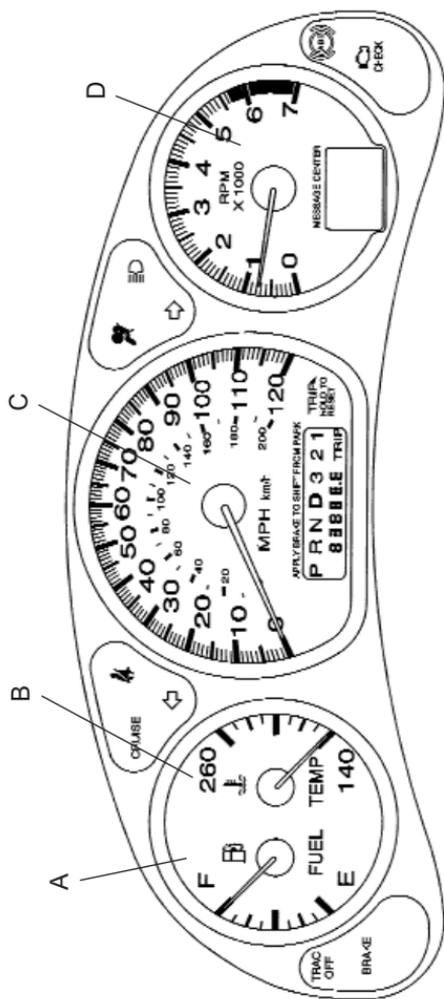
Your vehicle's instrument panel is equipped with this cluster or one very similar to it. The instrument panel cluster includes these key features:

- A. Fuel Gauge
- B. Speedometer
- C. Engine Coolant Temperature Gauge

IMPORTANT: The instrument panel cluster is designed to let you know about many important aspects of your vehicle's operation. It is important to read your Owner Manual and become familiar with the information being relayed to you by the lights, gauges and indicators, and what action can be taken to ensure safety and to prevent damage.

See Section 3 of your Owner Manual.

Instrument Panel Cluster



(Impala LS Model)

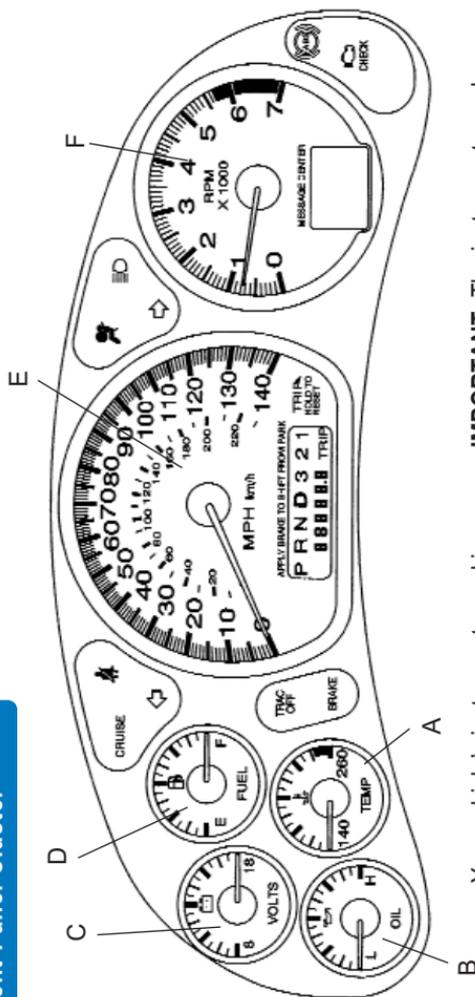
Your vehicle's instrument panel is equipped with this cluster or one very similar to it. The instrument panel cluster includes these key features:

- A. Fuel Gauge
- B. Engine Coolant Temperature Gauge
- C. Speedometer
- D. Tachometer

IMPORTANT: The instrument panel cluster is designed to let you know about many important aspects of your vehicle's operation. It is important to read your Owner Manual and become familiar with the information being relayed to you by the lights, gauges and indicators, and what action can be taken to ensure safety and to prevent damage.

See Section 3 of your Owner Manual.

Instrument Panel Cluster



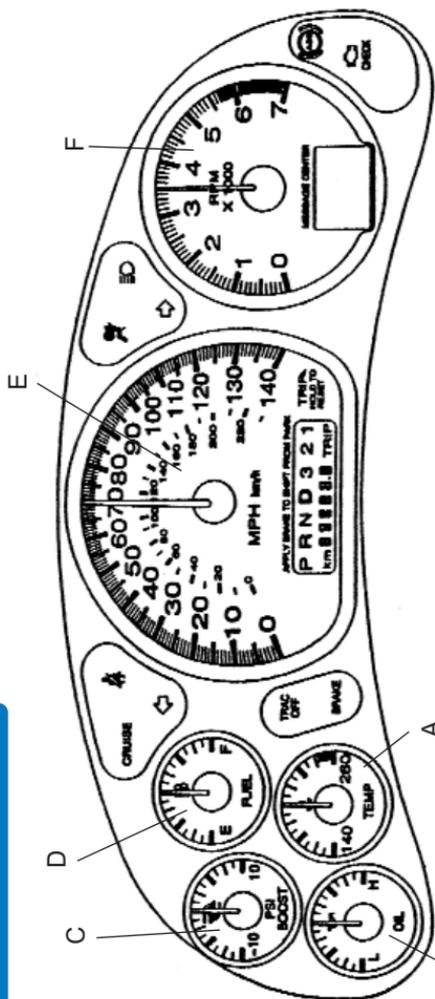
Your vehicle's instrument panel is equipped with this cluster or one very similar to it. The instrument panel cluster includes these key features:

- A. Engine Coolant Temperature Gauge
 - B. Oil Pressure Gauge
 - C. Voltmeter
 - D. Fuel Gauge
 - E. Speedometer
 - F. Tachometer
- IMPORTANT:** The instrument panel cluster is designed to let you know about many important aspects of your vehicle's operation. It is important to read your Owner Manual and become familiar with the information being relayed to you by the lights, gauges and indicators, and what action can be taken to ensure safety and to prevent damage.

(Impala LS Model with Sport Appearance Package)

See Section 3 of your Owner Manual.

Instrument Panel Cluster



B Your vehicle's instrument panel is equipped with this cluster or one very similar to it. The instrument panel cluster includes these key features:

- A. Engine Coolant Temperature Gauge
- B. Oil Pressure Gauge
- C. Boost Gauge
- D. Fuel Gauge
- E. Speedometer
- F. Tachometer

IMPORTANT: The instrument panel cluster is designed to let you know about many important aspects of your vehicle's operation. It is important to read your Owner Manual and become familiar with the information being relayed to you by the lights, gauges and indicators, and what action can be taken to ensure safety and to prevent damage.

See Section 3 of your Owner Manual.

(Impala SS Model)

Message Center



Your Impala is equipped with a Message Center in the instrument panel that keeps you informed of key vehicle maintenance and safety information as they arise.

While your Owner Manual provides a complete list of the possible warning messages, below are examples of some of the messages you may see. (Note: Canada uses corresponding symbols in place of text.)

HOT COOLANT TEMP: Appears when the cooling system temperature gets abnormally hot. A chime will sound continuously also.

DOOR AJAR: Appears if any of the vehicle's doors are not completely closed and the ignition is ON.

HIGHBEAM OUT: Appears if you have a problem with the headlamps. The message will remain on for approximately 60 seconds. When the ignition is turned off, the message will stay on for three seconds to remind you of the problem.

See Section 3 of your Owner Manual.

Driver Information Center (DIC)

If equipped, the DIC provides valuable information about your vehicle and the surroundings. It is located in the headliner between the sun visors.



DIC Functions

RESET: You can reset the AVG ECON, FUEL USED, or AVG SPEED trip computer modes by pressing and holding this button for three seconds while you are in the mode you wish to reset. A chime will sound to confirm that your requested change has been made and all segments of the display will briefly light up.

MODE: Press this button to cycle through three modes of operation — Off, Compass/Temperature and Trip Computer.

- **Off:** No driver information is displayed in this mode of operation.
- **Compass/Temperature:** One of eight compass readings and the outside temperature are displayed. If the temperature is below 38° F (3° C), the word ICE is displayed for two minutes.

- **Trip Computer:** Pressing the MODE button cycles through the five displays. Press the MODE button after the last Trip Computer display to return the DIC to the OFF mode.

For additional DIC features information, refer to your Owner Manual.

See *Section 3 of your Owner Manual.*

Service Engine Soon Lamp

This instrument panel-mounted lamp will illuminate under a variety of conditions when the On-Board Diagnostics II (OBD II) system detects a problem that requires attention.

If the lamp is lit steadily, check the fuel tank cap to ensure that it is present and securely fastened. Turn it clockwise until a “ratcheting” sound is heard, signaling that it is secure.

If you recently traveled through water, the electrical system may be wet. If this is the cause of the condition, a few driving trips with the cap installed properly should turn the light off.

If you are low on fuel, adding fuel should correct the condition. If you have changed fuel brands recently, this could be the cause as well. See the Gasoline Octane section in your Owner Manual.

If the light remains on, have the vehicle checked at your dealership or a qualified service center.

See *Section 3 of your Owner Manual.*

Tire Inflation Monitor

If equipped, the Tire Inflation Monitor alerts you to a large change in tire pressure. If the pressure in one of your vehicle's tires becomes 12 psi (83 kPa) lower than the other three tires, the LOW TIRE PRESSURE message will appear.

When this message comes on, you should stop as soon as possible and check the tire pressure and inspect them for possible damage. The LOW TIRE PRESSURE message will remain on until you reset the system.

Below is one method for resetting the Tire Inflation Monitor system.

- With the ignition position at ON, pull the interior lamps control to the ON and OFF settings three times.

(See your Owner Manual for an alternate resetting method.)

Note: The Tire Inflation Monitor can alert you about a low tire, but it doesn't replace normal tire maintenance.

See *Section 5 of your Owner Manual.*

Audio System



Use the following controls to operate your audio system:

PWR (Power): Press this knob to turn the system on and off.

VOL (Volume): Turn this knob to increase or decrease volume.

AUTO VOL (Automatic Volume): This feature automatically adjusts your audio system's volume to compensate for road and wind noise as you drive. (See your Owner Manual for directions on adjusting the AUTO VOL feature.)

DISP (Display): Push this knob to switch the display between radio station frequency and time. Time display is available with the ignition turned off.

Finding a Station

BAND: Press this button to switch between AM, FM, FM2 or XM1, XM2 (U.S. only if your radio is equipped with XM Satellite Radio service), or DAB1, DAB2. The display will show your selection.

TUNE: Turn this knob to choose radio stations.

<<SEEK>>: Press the right or left arrow to seek to the next or to the previous station and stay there.

<<PSCAN>>: Press and hold one of the arrows for more than two seconds and the radio will produce one beep. The radio will scan to the preset station stored on your pushbuttons, play for a few seconds, then go to the next preset station. SCAN will appear on the display. Press one of the arrows again or one of the pushbuttons to stop scanning presets.

Setting the Tone

AUDIO: Press and release the AUDIO knob until BASS or TREB appears on the display. Then turn the knob to increase or decrease. The display will show the bass or treble level.

AUTO TONE (Automatic Tone): Press this button to choose bass and treble equalization settings designed for country/western, jazz, talk, pop, rock and classical stations. To return the bass and treble to the manual mode, push and release the AUDIO knob until MANUAL is displayed.

Presetting the Radio Stations

The six numbered pushbuttons return you to your favorite stations. You can set up to 30 stations (six AM, six FM1, six FM2 and, if equipped with XM Satellite Radio Service, six XM1 and six XM2) (USA only) or DAB1 and DAB2 (Canada only, if equipped with DAB) by performing the following steps:

1. Turn the radio on.
2. Press BAND to select AM, FM1 or FM2, or XM1, XM2, or DAB1, DAB2.
3. Tune in the desired station.
4. Press AUTO TONE to adjust bass and treble.
5. Press and hold one of the six numbered buttons until you hear a

beep. Whenever you press that numbered button, the station you set will return and the equalization you selected will also automatically be selected for that station.

- Repeat the steps for each pushbutton.

Adjusting the Speakers

AUDIO: To adjust the balance between the left and right speakers, push and release the AUDIO knob until BAL appears on the display. Turn the knob to move the sound toward the right or left speakers.

To adjust the fade between the front and rear speakers, push and release the AUDIO knob until FADE appears on the display. To adjust the balance and fade to the middle position, push the AUDIO knob, then push it again and hold it until you hear one beep. To adjust all tone and speaker controls to the middle position, push and hold the AUDIO knob when no tone or speaker control is displayed. The radio will produce one beep and display ALL with the level display in the middle position.

Playing a Cassette Tape or CD

Use the following controls to play a cassette tape or CD.

PREV (Previous): Press this pushbutton to go to the previous selection or track when the current selection is playing.

NEXT: Press this pushbutton to go to the next selection or track. If you hold this button down, the player will move forward through the selections or tracks.

REV (Reverse): Press this pushbutton to reverse through the tape or track quickly.

FWD (Forward): Press this pushbutton to advance quickly within a selection or track.

SIDE (Cassette player only): Press this pushbutton to play the other side of the tape.

RDM (Random) (CD player only): Press this pushbutton to hear tracks in random, rather than sequential, order.

<<SEEK>>: Press the left or right arrow to move backward or forward through the tape or track.

DISP (Display) (CD player only): Press this knob to see how long the current track has been playing.

BAND: Press this button to listen to the radio when a tape or CD is playing.

TAPE AUX (Auxiliary) (Cassette player only): Press this button to play a cassette tape when listening to the radio.

CD AUX (Auxiliary) (CD player only): Press this button to play a CD when listening to the radio.

 **EJT** (Eject): Press this button to eject a tape or CD.

See Section 3 of your Owner Manual.

Radio Data System (RDS)

Your audio system is equipped with a Radio Data System. RDS features are available for use only on FM stations that broadcast RDS information. RDS relies on receiving specific information from these stations and will only work when the information is available.

With RDS, the radio can:

- Seek to stations broadcasting the type of programming you select
- Receive announcements concerning local and national emergencies
- Display messages from radio stations, and
- Seek stations with traffic announcements

When you tune to an RDS station, the station name and call letters will appear on the display instead of the frequency. RDS stations may also provide the time of day, a program type (PTY) for current programming and the name of the program being broadcast.

RDS Messages

When using RDS, the following messages may appear on your vehicle's audio system display:

ALERT: Alert warns of local or national emergencies. You will hear the announcement, even if the volume is muted or a cassette tape is playing. You will not be able to turn off alert announcements.

INFO (Information): If the current station has a message, press this button to view the message.

TRAF (Traffic): Press this button to receive traffic announcements. TRAF will appear on the display. When a traffic announcement comes on, you will hear it.

See *Section 3 of your Owner Manual*.

XM Satellite Radio

On equipped radios, two additional listening bands are available: XM1 and XM2. To access these bands, press the BAND button until XM1 or XM2 appears on the display.

XM Satellite Radio is 100 channels of digital quality sound that goes wherever you go — coast to coast. XM displays song title, artist and entertainment genre.

Activation fee and service subscription are extra. Available only in the U.S. 48 contiguous states.

For more information, contact XM on the Internet at www.XMradio.com or call 1-800-852-XXMM (9696).

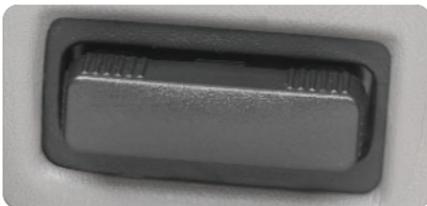
See *Section 3 of your Owner Manual*.

Setting the Clock

Press and hold HR or MN button for two seconds (the clock symbol will appear on the display in time-set mode). Then press and hold the HR button until the correct hour appears on the display. AM or PM will appear on the display. Press and hold the MN button until the correct minute appears on the display. The clock may be set with the ignition on or off. The clock symbol will appear in the display in the time-set mode.

See *Section 3 of your Owner Manual*.

Seat Adjustments



6-Way Power Seats (if equipped)

Impala's six-way power seat controls are located on the outboard side of the driver and front passenger's seat, near the front seat cushion.

- Move the seat forward or rearward by sliding the control to the front or rear.
- Raise or lower the seats by sliding the control up or down.
- Slide the front part of the control up

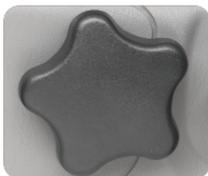
or down to raise or lower the front portion of the seat cushion.

- Slide the rear part of the control up or down to raise or lower the rear portion of the seat cushion.

Lumbar Support (if equipped)

The lumbar support knob is located on the outboard side of the driver's seat.

Turn the knob toward the front of the vehicle to increase lumbar support. Turn the knob to the rear to decrease support.



Heated Seats (if equipped)

The heated seat controls are located on the outboard side of the driver and front passenger seat. Press HI or LO to set the seat temperature. Set the button in the center position to turn off the heat feature.

See *Section 1 of your Owner Manual*.

Dual Climate Control System



This system controls your vehicle's heating, cooling and ventilation. The controls are located on your instrument panel.

The left knob operates the fan and provides 10 speed settings. Below the fan control knob are the following air circulation controls:

 (Outside Air): Press this button to turn the outside air mode on. When activated, outside air will circulate throughout your vehicle.

 (Recirculation): Press this button to recirculate inside air throughout the vehicle. This mode keeps outside air from entering the vehicle.

Temperature Controls

In the middle of the climate control faceplate are the temperature controls. Slide the levers marked D (Driver) or P (Passenger) up or down to increase or decrease the temperature on the driver's side or passenger's side of the vehicle.

Five Primary Operating Modes

The knob on the right of the faceplate provides the following five climate control modes:

 (Vent): This mode directs air to the instrument panel outlets.

 **(Bi-Level):** This mode directs half of the air to the instrument panel outlets and half to the floor outlets.

 **(Floor):** This mode directs most of the air to the floor outlets and some air to the side outlets and windshield.

 **(Defog):** This mode directs air equally to the windshield and the floor outlets.

 **(Defrost):** This mode directs most of the air to the windshield and the side window outlets, with some air directed to the floor outlets.

In addition to the primary operating modes, the system's intermediary settings allow you to further tailor the air-flow mixture between the primary modes.

Air Conditioning and Defogger

: Press this button to turn the air conditioning on and off. An indicator light will illuminate when the system is on.

: Press this button to activate the rear window defogger. The defogger will shut off automatically after about 15 minutes.

See Section 3 of your Owner Manual.

Rear Seat Child Comfort Guides



This feature provides added safety belt comfort for smaller adults and for older children who have outgrown booster seats.

When installed on a shoulder belt, the comfort guide better positions the belt away from the neck and head.

There is one comfort guide available for each rear seat outboard position.

To install a comfort guide on a shoulder belt, follow these instructions:

1. Pull the elastic cord out from between the seatback and the interior body to remove the guide from its storage clip.
2. Slide the guide under and past the belt. The elastic cord must be under the belt. Then, place the guide over the belt and insert the two edges of the belt into the slots of the guide.
3. Be sure the belt is not twisted and that it lies flat. The elastic cord must be under the belt and the guide on top.
4. Buckle, position and release the safety belt as described in Section 1 of your Owner Manual. Make sure the belt crosses the shoulder.

See Section 1 of your Owner Manual.

Battery Rundown Protection

This feature helps prevent the battery from running down in case the vehicle's lights are left on. The system automatically turns off the vehicle's interior and exterior lights after 10 minutes. If the ignition is off and the headlamps are left on for more than 10 minutes, the headlamps and parking lamps will flash three times. They will remain on for one more minute before shutting off automatically.

See *Section 3 of your Owner Manual.*

Antilock Brake System (ABS)

Your vehicle may be equipped with an antilock brake system (ABS), an advanced electronic system that helps prevent skidding when severe braking is required. ABS and standard brakes require different braking procedures when experiencing emergency braking situations. Your Owner Manual provides both of these procedures in detail.

Using Antilock Brakes:

- Don't pump the brakes. Hold the brake pedal down firmly and let ABS do the work. You may feel a slight pedal pulsation or notice some noise, but this is normal.
- **System Test:** When you start the engine and begin to drive away, ABS will perform a self-check. You may feel a momentary motor or clicking sound during the test. This is normal.

See *Section 4 of your Owner Manual.*

Traction Control System

If equipped, your vehicle's Traction Control System limits wheelspin to provide better traction when slippery road conditions are encountered.

When the system is working, the TRACTION ACTIVE light will illuminate. You may also hear or feel the system working.



To turn the system on or off, press the TRAC OFF button on the left side of the instrument panel. When you turn the system off, a chime will sound and the TRAC OFF warning light will illuminate and remain on. You can turn the system back on at any time by pressing the button again. The TRAC OFF light will then go off.

See *Section 4 of your Owner Manual.*

Remote Keyless Entry (RKE)

Light and Sound Options

Your RKE transmitter can be programmed in a variety of ways, including the programming of exterior light flashes and horn chirps when locking and unlocking your vehicle.

To program these features, follow these procedures:

1. Turn the ignition to ACC or ON. The radio must be off.
2. Press and hold the TUNE or DISP button on the radio for at least five seconds until SETTINGS is displayed.
3. Press the SEEK and PSCAN up or down arrows to scroll through each available feature on your main menu.
4. Press the PREV or NEXT button to scroll through the lower menu. An asterisk (*) will appear next to the item that is the current setting.

Transmitter Verification (Light)

This feature allows the exterior lights to flash when the RKE transmitter is used to lock or unlock the vehicle.

Programmable Modes

Mode 1: OFF — Turns feature off.

Mode 2: ON — One flash for each remote lock/two flashes for each remote unlock. (Your vehicle was programmed to Mode 2 at the factory.)



To program the FOB LIGHT to a different mode, do the following:

1. Scroll using the SEEK/PSCAN up or down arrow, until FOBLIGHT appears on the display.

2. Press the PREV or NEXT button to enter the submenu. The current selection will have an asterisk (*) next to it.
3. Scroll, using the PREV or NEXT button, through the modes to change the current mode.
4. With your preference displayed, press the TUNE/DISP button to select. A chime will be heard to verify the new setting.

The mode you selected is now set. You can either exit the programming mode or program the next feature available on your vehicle.

Transmitter Verification (Horn)

This feature allows the horn to chirp when the RKE transmitter is used to lock or unlock the vehicle.

Programmable Modes

Mode 1: OFF — Turns feature off.

Mode 2: PARTIAL — One chirp for each remote lock command/no chirp for remote unlock command.

Mode 3: FULL — One chirp for each remote lock command/two chirps for the first remote unlock command. (Your vehicle was programmed to Mode 1 at the factory.)

To choose a different FOB HORN mode, follow steps 1–4 (shown above) under Transmitter Verification (Light).

See Section 2 of your Owner Manual.

Programmable Automatic Door Locks for Enhanced Security

Programmable Automatic Door Locks provide enhanced security and convenience by automatically locking and unlocking the vehicle doors. The system provides four modes:

Programmable Modes

MODE 1: No automatic door lock or unlock.

MODE 2: All doors automatically lock when shifted out of Park. No automatic door unlock.

MODE 3: All doors automatically lock when shifted out of Park. Automatic unlock for driver's door when shifted into Park.

MODE 4 (Factory Setting): All doors automatically lock when shifted out of Park. Automatic all-door unlock when shifted into Park.

Program a New Mode

1. Scroll using the SEEK/SCAN up or down arrows, until AUTOLOCK appears in the display.
2. Press the PREV or NEXT button to enter the submenu. The current selection will have an asterisk (*) next to it.
3. Scroll using the PREV or NEXT buttons to change the current mode.
4. When your preference is displayed, press the TUNE/DISP button to select. A chime will verify the new selection. The new selection will appear with an asterisk (*) for one second.

Your selection is now set.

See *Section 2 of your Owner Manual*.

OnStar® System

The available OnStar® Communication System brings an added dimension of safety, security, peace of mind, and personal convenience to your driving experience.



With OnStar®, you can enjoy such available services as:

- Emergency services dispatch
- Automatic notification of air bag deployment
- Roadside assistance with location
- Stolen vehicle tracking with automatic theft notification
- Routing and location assistance
- Remote diagnostics
- Remote door unlock
- Convenience services — location of hotels, restaurants and other points of interest. The OnStar® database has 250 categories and more than 4 million listings.

Call Answer or END Button

● : Press the solid white button to answer or end a call from the OnStar® Center.

OnStar Services Button

 : Press this button to connect to an OnStar® Advisor. You'll hear a chime, followed by the words "Connecting to OnStar®."

Emergency Button

 : In an emergency, press this button to connect to an OnStar® Advisor. The Advisor will contact the nearest emergency services provider who can dispatch ambulance, police, fire or other emergency services.

Telltale Light

A solid green light indicates the system is on. If the light blinks, an incoming or outgoing call is in progress.

To find out more about OnStar®, refer to the OnStar® user's guide in your glovebox or visit www.onstar.com.

See Section 2 of your Owner Manual.

HomeLink® Transmitter

If equipped, this programmable transmitter can store three frequencies for items such as a garage door opener, entry door lock or security system. With the ignition off, program the transmitter as follows:



- Hold down the desired button on the unit until the red indicator light flashes slowly (about 20 seconds); continue holding down the button.
- Hold the end of your hand-held transmitter up to three inches away from the surface of the transmitter and hold down the button.
- Up to 90 seconds may pass as the transmitter is being programmed; programming is complete when the red light on the HomeLink® transmitter flashes rapidly.
- Release both buttons.

For garage door openers with a "rolling code," continue with the following steps:

- Press the training button on the garage door opener motor head unit, making sure that the indicator light flashes to confirm training mode.
- Within 30 seconds, press and hold the HomeLink® transmitter button programmed in the previous steps.
- Press and release this button up to three times to ensure that the HomeLink® transmitter has been trained.

Using HomeLink®

Press and hold the appropriate HomeLink® button for at least half of a second. The indicator light will come on while the signal is being transmitted.

See Section 2 of your Owner Manual.

Daytime Running Lamps (DRL)

Your vehicle is designed so that the front lights are always on when the ignition is in the Run position. This safety feature illuminates your headlamps at reduced brightness during the daylight to make it easier for others to see the front of your vehicle. This can be especially helpful in the short periods after dawn and before sunset.

The DRL system does not turn on the taillamps, sidemarkers, parklamps, or instrument panel lights.

The DRL system can be turned off (while stationary) by setting the parking brake before starting the vehicle. The DRL system will come back on once the parking brake is released.

See *Section 3 of your Owner Manual*.

Automatic Lamp Control

The Automatic Lamp Control (ALC) feature activates the headlamps at reduced intensity when:

- The ignition is on
- The headlamps switch is off, and
- The gear shifter is not in Park

When it's dark enough outside, the DRL will turn off and the vehicle's full intensity headlamps and parking lamps will activate. When it's bright enough outside, the full intensity headlamps and parking lamps will go off and the reduced intensity headlamps (DRL) will come on.

In addition, the ALC feature automatically adjusts the illumination of your Gearshift Position Display depending on existing light conditions.

Delayed Headlamp Illumination

Impala's Delayed Headlamp Illumination feature provides convenient lighting when exiting your vehicle. When you turn the ignition off (while in the ALC mode), the headlamps will remain on as courtesy lighting for 30 to 60 seconds. If you turn off the ignition with the headlamps switch in the parking lamps or headlamps position, the delayed headlamps cycle will not occur.

See *Section 3 of your Owner Manual*.

Storage

Your Impala provides numerous storage features, including a glove box, cupholders, door pockets and an available center console for storing smaller personal items.



Your vehicle's trunk lid has a four-bar linkage design that provides more usable trunk space but will not crush cargo or intrude into the storage area. Your trunk may include a Convenience Net on the back wall that prevents items such as groceries and plants from toppling over during a turn.

See *Section 2 of your Owner Manual*.

Oil Life Monitor

Your vehicle is equipped with an Oil Life Monitor that lets you know when to change the oil and oil filter, based on actual driving conditions, not mileage.

When the calculated oil life remaining reaches a certain level, a CHANGE ENGINE OIL warning message in the instrument panel alerts you to schedule an oil change.

Resetting the Oil Life Monitor

Whenever you have your oil changed, the Oil Life Monitor needs to be reset to tell you when your next oil change is due.

To reset the monitor, follow these instructions:

1. With the engine off, turn the ignition key to ON.
2. Fully press and release the accelerator pedal three times within five seconds. (If the CHANGE ENGINE OIL message flashes, the system is reset.)

See Section 5 of your Owner Manual.

Fuel Economy Tips

One of the best ways to save fuel is to maintain good driving habits. The following six tips can help you save gas:

1. Obey the speed limit. On the highway, your vehicle will use up to 20 percent more fuel if driven at 70 mph instead of 55 to 60 mph.
2. Avoid sudden acceleration and quick stops.
3. If possible, make one long trip versus several short trips. More fuel is used on short trips because the engine isn't able to reach its most efficient operating temperature.
4. If stopping for more than 10 seconds when not in traffic, turn off the engine. Restarting uses less fuel than idling.
5. Check your tire pressure regularly — every month or so — and keep them inflated to the recommended pressure. (The recommended tire pressure is on the inside of the trunk lid.) Your vehicle will ride smoother and burn less fuel.
6. Have your Impala serviced regularly. A poorly maintained vehicle typically consumes up to 15 percent more fuel than a properly maintained vehicle. Regular systems checks and fluid changes at your GM dealership will help keep your car operating at maximum efficiency.

See Section 5 of your Owner Manual.

Roadside Assistance Program

1-800-CHEV-USA
(1-800-243-8872)

TTY Users: 1-888-889-2438

As the owner of a 2004 Chevrolet, membership in the Roadside Assistance Program is free.

Roadside Assistance is available 24 hours a day, 365 days a year by calling one of the above numbers. An advisor will provide you with over-the-phone roadside assistance with minor mechanical problems. If the problem can't be resolved over the phone, our advisors have access to a nationwide network of dealer-recommended service providers. Roadside membership is free; however, some services may incur costs.

Roadside offers two levels of service: *Basic Care* and *Courtesy Care*.

Roadside *Basic Care* provides:

- Toll-free number (shown above)
- Free towing for warranty repairs
- Basic over-the-phone technical advice
- Available dealer services at reasonable costs (i.e., wrecker services, locksmith/key service, glass repair)

Roadside *Courtesy Care* provides:

- Roadside Basic Care services (as outlined previously)
Plus:
- FREE Non-Warranty Towing (to the closest dealer from a legal roadway)

- FREE Locksmith/Key Service (when keys are lost on the road or locked inside)
- FREE Flat Tire Service (spare installed on the road)
- FREE Jump Start (at home or on the road)
- FREE Fuel Delivery (\$5 of fuel delivered on the road)

Courtesy Care is available to retail and retail lease customers operating 2004 and newer Chevrolet vehicles for a period of 3 years/ 36,000 miles (60,000 km), whichever occurs first.

For prompt and efficient assistance when calling, please provide the following information to the advisor:

- Vehicle Identification Number (VIN)
- Vehicle license plate number
- Vehicle color and mileage
- Location of the vehicle
- Telephone number where you can be reached
- Description of problem

My GMLink

The Chevrolet Owner Center at MyGMLink is a complimentary service for Chevrolet Owners, a one-stop resource to enhance your Chevrolet ownership experience. Exclusive member benefits include online service reminders, vehicle maintenance tips, online owner manual, special privileges and more. Sign up today at www.mygmlink.com

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner Manual for complete instructions. All information contained herein is based on information available at the time of printing and is subject to change without notice. Copyright 2003 by GM Corp. All rights reserved.



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