

**GM**

Getting to Know Your 2004 Venture

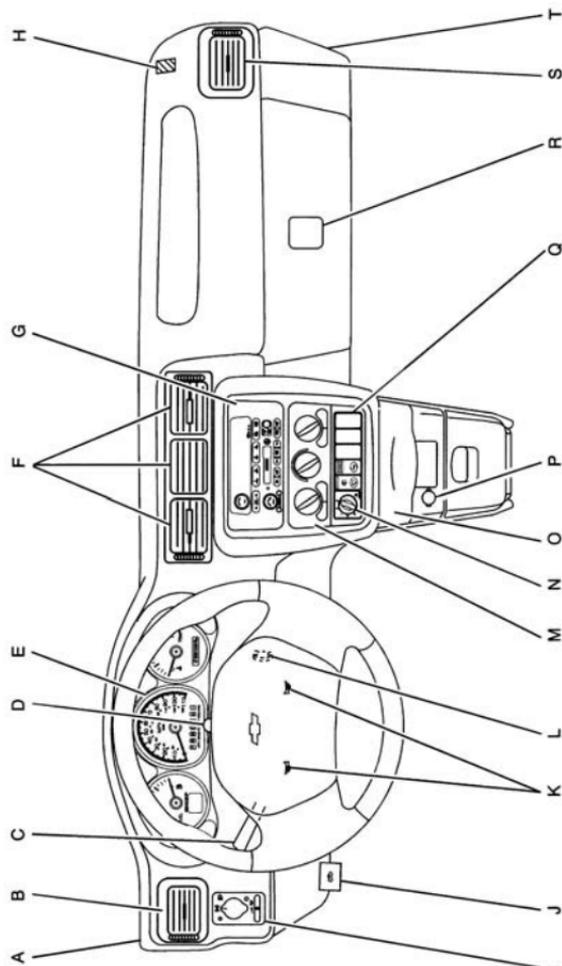


Congratulations on your purchase of a Chevrolet Venture. Please read this information and your Owner Manual to ensure an outstanding ownership experience. Note that your vehicle may not include all the features described in this booklet. Place this booklet in your Owner Manual portfolio for easy reference.

Table of Contents

Instrument Panel	2	Programmable Automatic Door Locks	7
Instrument Panel Cluster	3	Remote Lock and Unlock Confirmation	7
Daytime Running Lamps (DRL)	4	Content Theft-Deterrent System	8
Automatic Lamp Control	4	Child Seat Anchors (LATCH System)	8
Interior Lamps	4	Power Sliding Doors	8
Radio Data System (RDS)	4	Power Sliding Door Obstructions	9
XM Satellite Radio	5	Rear Window Washer	9
Multiple Disc CD Changer	5	Rear Seat Climate Controls	10
TheftLock® Radio Protection	6	Automatic Level Control	10
Ashtray	6	Rear Parking Assist	10
Compass	6	Roadside Assistance Program	12
Transaxle Warm-Up Shift	7	My GMLink	12

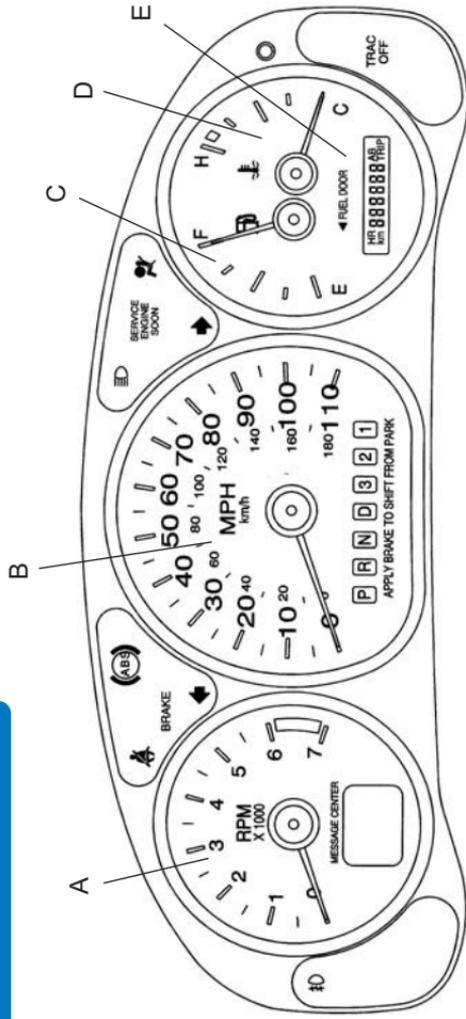
Instrument Panel



- A. Side Outlets
 B. Front Outlets
 C. Turn Signal/Multifunction Lever
 D. Hazard Warning Flasher Switch
 E. Instrument Panel Cluster
 F. Center Outlets
 G. Audio System
 H. Side Outlets
 I. Exterior Lamps Control
 J. Hood Release
 K. Horn
 L. Ignition Switch
 M. Climate Controls
 N. Rear Fan Controls
 O. Cupholder Tray
 P. Accessory Power Outlet
 Q. Instrument Panel Switchbank
 R. Glove Box
 S. Front Outlets
 T. Instrument Panel Fuse Block

See Section 3 of your Owner Manual.

Instrument Panel Cluster



Your vehicle's instrument panel is equipped with this cluster or one very similar to it. The instrument panel cluster includes these key features:

- A. Tachometer with Driver Information Center Display
- B. Speedometer and Transaxle Shift Indicator
- C. Fuel Gauge
- D. Engine Coolant Temperature Gauge
- E. Odometer/Trip Odometer

IMPORTANT: The instrument panel cluster is designed to let you know about many important aspects of your vehicle's operation. It is important to read your Owner Manual and become familiar with the information being relayed to you by the lights, gauges and indicators, and what action can be taken to ensure safety and to prevent damage.

See Section 3 of your Owner Manual.

Daytime Running Lamps (DRL)



Your vehicle is designed so that the front lights are always on when the ignition is in the Run position. This safety feature illuminates your headlamps at reduced brightness during the daylight to make it easier for others to see the front of your vehicle. This can be especially helpful in the short periods after dawn and before sunset.

The DRL system does not turn on the taillamps, sidemarkers, parking lamps, or instrument panel lights.

The DRL system can be turned off (while stationary) by setting the parking brake before starting the vehicle. The DRL system will come back on once the parking brake is released.

See *Section 3 of your Owner Manual*.

Automatic Lamp Control

The Automatic Lamp Control feature activates the headlamps at reduced intensity when:

- The ignition is on
- The headlamps switch is off, and
- The gear shifter is not in Park.

When it's dark enough outside, the DRL will turn off and the vehicle's full intensity headlamps and parking lamps will

activate. When it's bright enough outside, the full intensity lamps will go off and the reduced intensity headlamps (DRL) will come on.

See *Section 3 of your Owner Manual*.

Interior Lamps



To disable the interior lamps, press the "Don't" symbol  on the interior lamps override switch, located on the overhead console switchbank. Press the top of the switch to enable the interior lights to illuminate when a door is opened.

See *Section 3 of your Owner Manual*.

Radio Data System (RDS)



Your audio system may be equipped with a Radio Data System. RDS features are available for use only on FM stations that broadcast RDS information. RDS relies on receiving specific

information from these stations and will only work when the information is available.

With RDS, the radio can:

- Seek stations broadcasting the type of programming you select
- Receive announcements concerning local and national emergencies
- Display messages from radio stations, and
- Seek stations with traffic announcements

When you tune to an RDS station, the station name and call letters will appear on the display instead of the frequency. RDS stations may also provide the time of day, a program type (PTY) for current programming and the name of the program being broadcast.

RDS Messages

When using RDS, the following messages may appear on your vehicle's audio system display:

ALERT: Alert warns of local or national emergencies. You will hear the announcement, even if the volume is muted or a CD is playing. You will not be able to turn off alert announcements.

INFO (Information): If the current station has a message, press this button to view the message.

TRAF (Traffic): Press this button to receive traffic announcements. TRAF will appear on the display and when a traffic announcement comes on you will hear it.

See Section 3 of your Owner Manual.

XM Satellite Radio

On equipped radios, two additional listening bands are available: XM1 and XM2. To access these bands, press the BAND button until XM1 or XM2 appears on the display.

XM Satellite Radio is 100 channels of digital quality sound that goes wherever you go — coast to coast. XM displays song title, artist and entertainment genre.

Activation fee and service subscription are extra. Available only in the U.S. 48 contiguous states.

For more information, contact XM on the Internet at www.XMradio.com or call 1-800-852-XMXX (9696).

See Section 3 of your Owner Manual.

Multiple Disc CD Changer

The multiple-play CD changer on equipped vehicles operates differently than the single-CD players found in GM vehicles.

TO LOAD ONE DISC:

1. Press and release the LOAD button and wait for the red light to the right of the CD holder to turn green.
2. When the light turns green, load the CD. When the CD is loaded and the power is on, the CD will begin to play automatically.



TO LOAD MULTIPLE DISCS:

1. Press and hold the LOAD button for at least two seconds, until a beep sounds and the red light to the right of the CD holder flashes.
2. When the light turns green, load a CD. When the light turns green again, load another CD up to a maximum of six discs. If you are loading more than one CD but fewer than six, load them all and then press the LOAD side of the LOAD CD button (radio can be turned on or off).
3. With all CDs loaded and the power on, the last CD loaded will play automatically.

Note: Inserting a CD without pushing the load button results in a 25-second delay before the CD begins playing. Continuing to push any buttons can result in an additional delay.

See Section 3 of your Owner Manual.

TheftLock® Radio Protection

Radios equipped with the Radio Data System (RDS) are automatically theft-protected. When the vehicle is turned off, TheftLock® is activated, and a blinking red light is displayed. If your radio is stolen, it will not operate.

See Section 3 of your Owner Manual.

Ashtray

A combination ashtray/cigarette lighter package can be purchased from your dealer. Your vehicle is equipped with an auxiliary power outlet in the front center console, which will accept the cigarette lighter. The removable ashtray should be placed into one of your front center console cupholders.

Compass

If equipped, your vehicle's compass may need to be calibrated. From time to time, the letter "C" may appear on your compass display as a result of certain environmental conditions (such as being close to power lines or other strong electromagnetic fields). The compass may recalibrate itself during normal driving, but you can initiate calibration by making three full-circle turns (an open parking lot is best). After the compass is

calibrated, the “C” symbol will turn off and the compass reading will be displayed.

See *Section 3 of your Owner Manual*.

Transaxle Warm-Up Shift

Your vehicle has a computer-controlled transmission designed to warm up the engine faster when the weather is 35 degrees F (2 degrees C) or colder. You may notice that the transmission will shift at a higher speed until the engine is warmed up. This is a normal condition designed to provide heat to the passenger compartment and defrost the windows more quickly.

See *Section 2 of your Owner Manual*.

Programmable Automatic Door Locks



Programmable Automatic Door Locks provide enhanced security and convenience by automatically locking and unlocking the vehicle doors. The power door locks have been set at the factory to unlock after the vehicle has been shifted into PARK (P) and the ignition is turned off. You can customize

your automatic door locks to work in four different ways, including a setting that will unlock your vehicle when the shift control lever is moved to the PARK (P) position and the ignition key is in the ON position.

See *Section 2 of your Owner Manual*.

Remote Lock and Unlock Confirmation (Requires optional content theft-deterrent system)

If equipped with a content theft-deterrent system, the vehicle's remote keyless entry transmitter locking feature has been set at the factory so that when you push the transmitter lock button once, the lights flash to verify that the doors are locked. If you push the transmitter lock button again within five seconds, your lights will flash and your horn will sound to confirm that the doors are locked. You can customize your remote keyless entry transmitter to other locking and unlocking settings.

See *Section 2 of your Owner Manual*.

Content Theft-Deterrent System

On equipped vehicles, the Content Theft-Deterrent System includes a light on the top-center of the instrument panel, near the windshield. When the light flashes quickly, the system is ready to be armed. The light flashing slowly indicates that the system is armed.

The system can be armed or disarmed using the:

- Power door lock switch
- Remote keyless entry transmitter
- Vehicle's key

Once armed, the doors will not unlock with the power door lock switch. The horn will sound and the parking lamps will flash for up to two minutes if someone:

- Enters the vehicle without the key or remote keyless entry transmitter
- Breaks a window
- Damages the vehicle
- Turns on the ignition
- Presses the RKE panic button

See *Section 2 of your Owner Manual.*

Child Seat Anchors (LATCH System)



Your vehicle is equipped with the Lower

Anchors and Top Tethers for Children (LATCH) system. The LATCH system requires a special child restraint seat that has two lower anchor straps and one upper tether strap. LATCH locations are identified by latches for the lower anchors, located between the seatback and cushion. Anchors are located in the second row:

- Outboard bucket seats
- The “40” side of the 60/40 split bench seat
- Both Captain's Chairs

See *Section 1 of your Owner Manual.*

Power Sliding Doors



On equipped vehicles, Driver and Passenger Power Sliding Doors provide added operating convenience. The Power Sliding Doors may be controlled by:

1. The switches on the overhead console
 - Left Door: Push the top of the switch with the left-facing van icon once to open; press it again to close
 - Right Door: Operate the switch with the right-facing van icon as above

- Disable Function: Push the bottom part of either power sliding door overhead switch to disable that door's power operation (doors still operate manually)
2. The B-pillar switches, located inside the van, just in front of each sliding door
 - Push the button for the corresponding door once to open; again to close



3. The remote keyless entry transmitter
 - The transmitter buttons with van icons facing left and right operate the corresponding left and right doors
 - Push the button once to open the door; again to close
4. The door handle (inside or outside)
 - Pull a handle with the door closed and it will energize and open with no further assistance
 - Pull a handle with the door open and it will energize and close with no further assistance

Note: If you accidentally open the driver-side power sliding door when refueling the vehicle, the door will open eight to 10 inches, stop and cut off power to the door. This is normal operation to prevent damage to the vehicle while refueling. To restore power, close the driver-side power sliding door manually (to re-engage the electrical circuit) and close the fuel door. The door will now resume normal operation.

See Section 2 of your Owner Manual.

Power Sliding Door Obstructions

On equipped vehicles, the power sliding door will automatically reverse to the open position if anything obstructs its path while it is closing. Resistance to the sliding door must be as great as or greater than the force of the closing door to cause it to reverse. The force of the closing door increases significantly as the door approaches the final latched position. Pushing the button next to the corresponding sliding door handle, or on the remote keyless entry transmitter, can also reverse a closing power sliding door's direction. The door may be stopped immediately by activating the power sliding door override switch on the overhead console.

See Section 2 of your Owner Manual.

Rear Window Washer

Your vehicle's windshield washer fluid reservoir, located under the hood, sends washer fluid to both the front windshield and the rear window. When the reservoir is almost empty, the rear washer will no longer receive fluid, thereby conserving fluid for the windshield.

See Section 3 of your Owner Manual.

Rear Seat Climate Controls

If equipped, either the driver or rear seat passengers can operate the Rear Seat Climate Controls. The driver can control the rear fan speed by using the fan switch on the front lower console. When the front fan switch is set to "R," the rear passengers can then adjust the fan speed and temperature using the rear controls. (Note: Rear controls are located above the LCD screen on DVD System-equipped models.)

See Section 3 of your Owner Manual.

Automatic Level Control

Vehicles equipped with Automatic Level Control may experience a "whirring" sound under the rear of the vehicle. This is normal. Under additional rear loads (passengers or cargo), this sound indicates that the level control compressor is working — sending additional air to your rear shock absorbers to provide level ride height.

See Section 4 of your Owner Manual.

Rear Parking Assist

If equipped, your vehicle's Rear Parking Assist (RPA) operates when the shift lever is moved into reverse and vehicle speed is less than 3 mph. The RPA can detect objects three inches and wider, and at least 10 inches tall. It cannot detect objects above the rear bumper or ones that are extremely small.

When shifting into reverse, a chime will sound the first time an object is detected, if the object is between 20 inches and five feet away. At five feet, the RPA indicator lights (located near the rear dome light) will display an amber light. As you move closer, additional lights are displayed and a continuous chime will sound when you reach 20 inches or closer. **Important:** The RPA system indicator lights will flash red if it is not functioning properly. This condition is most likely caused by either dirty ultrasonic sensors (located on the rear bumper) or if your vehicle exceeds 3 mph when backing up. Under certain conditions, such as towing a trailer, you may want to turn off the rear parking assist by using the switch on the overhead console.

See Section 3 of your Owner Manual.

Roadside Assistance Program

1-800-CHEV-USA (1-800-243-8872)

TTY Users: 1-888-889-2438

As the owner of a 2004 Chevrolet, membership in the Roadside Assistance Program is free.

Roadside Assistance is available 24 hours a day, 365 days a year by calling one of the above numbers. An advisor will provide you with over-the-phone roadside assistance with minor mechanical problems. If the problem can't be resolved over the phone, our advisors have access to a nationwide network of dealer-recommended service providers. Roadside membership is free; however, some services may incur costs.

Roadside offers two levels of service: Basic Care and Courtesy Care.

Roadside Basic Care provides:

- Toll-free number (shown above)
- Free towing for warranty repairs
- Basic over-the-phone technical advice
- Available dealer services at reasonable costs (i.e., wrecker services, locksmith/key service, glass repair)

Roadside Courtesy Care provides:

- Roadside Basic Care services (as outlined previously)

Plus:

- FREE Non-Warranty Towing (to the closest dealer from a legal roadway)
- FREE Locksmith/Key Service (when keys are lost on the road or locked inside)

- FREE Flat Tire Service (spare installed on the road)
- FREE Jump Start (at home or on the road)
- FREE Fuel Delivery (\$5 of fuel delivered on the road)

Courtesy Care is available to retail and retail lease customers operating 2004 and newer Chevrolet vehicles for a period of 3 years/36,000 miles (60,000 km), whichever occurs first.

For prompt and efficient assistance when calling, please provide the following information to the advisor:

- Vehicle Identification Number (VIN)
- Vehicle license plate number
- Vehicle color and mileage
- Location of the vehicle
- Telephone number where you can be reached
- Description of problem

My GMLink

The Chevrolet Owner Center at My GMLink is a complimentary service for Chevrolet Owners, a one-stop resource to enhance your Chevrolet ownership experience. Exclusive member benefits include online service reminders, vehicle maintenance tips, online owner manual, special privileges and more. Sign up today at www.mygmmlink.com

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner Manual for complete instructions. All information contained herein is based on information available at the time of printing and is subject to change without notice. Copyright 2003 by GM Corp. All rights reserved.



04VENTGTK

CHEVROLET